

Surviving Uncertainty Track "Change is the only constant"

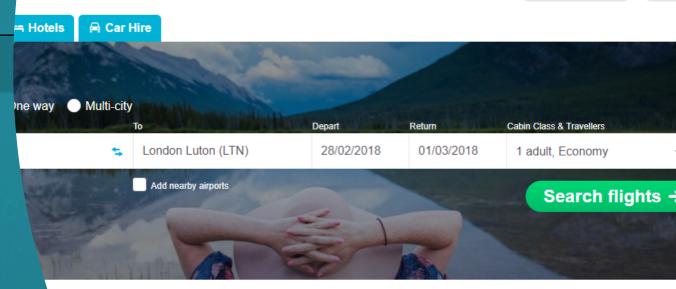
Stuart Davidson
QCon - 04/03/19



## Introduction

@spedge

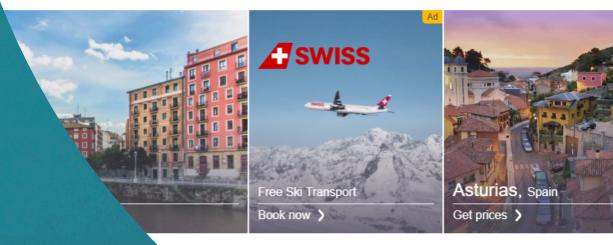
Senior Engineering Manager @ Developer Enablement Tribe



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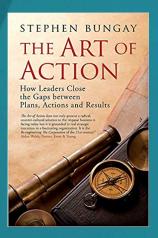




# SURVIVING UNCERTAINTY ZONE



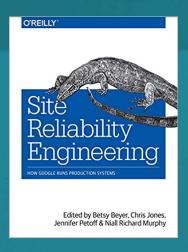




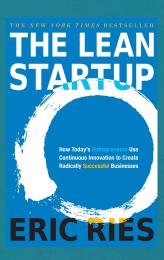
Art of Action – Stephen Bungay



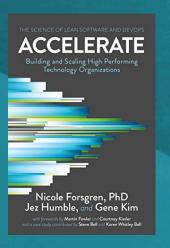
The Phoenix Project – Gene Kim, Kevin Behr, George Spafford



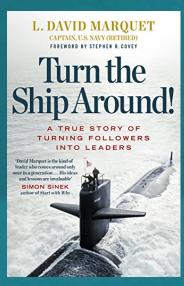
Site Reliability Engineering -Betsy Beyer, Jennifer Petoff Chris Jones, Niall Richard Murphy



The Lean Startup – Eric Reis

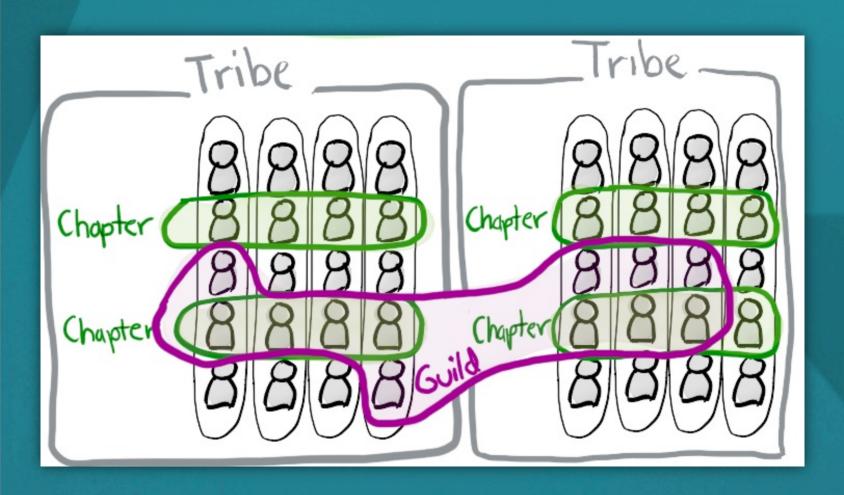


Accelerate – Nicole Forsgren, Jez Humble and Gene Kim



Turn The Ship Around – David Marquet





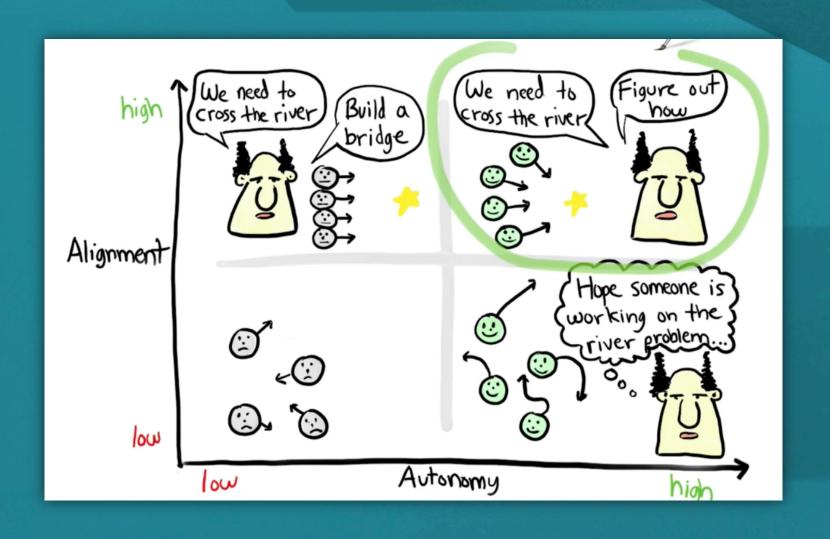
Squads are groups of six to ten people.

Tribes are collections of squads focused on delivery

Chapters are cross-squad subject-matter experts and how line management is organised.

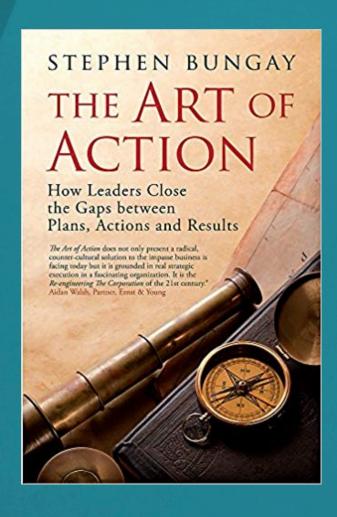
Guilds are communities across the company gathered around a particular area of knowledge.







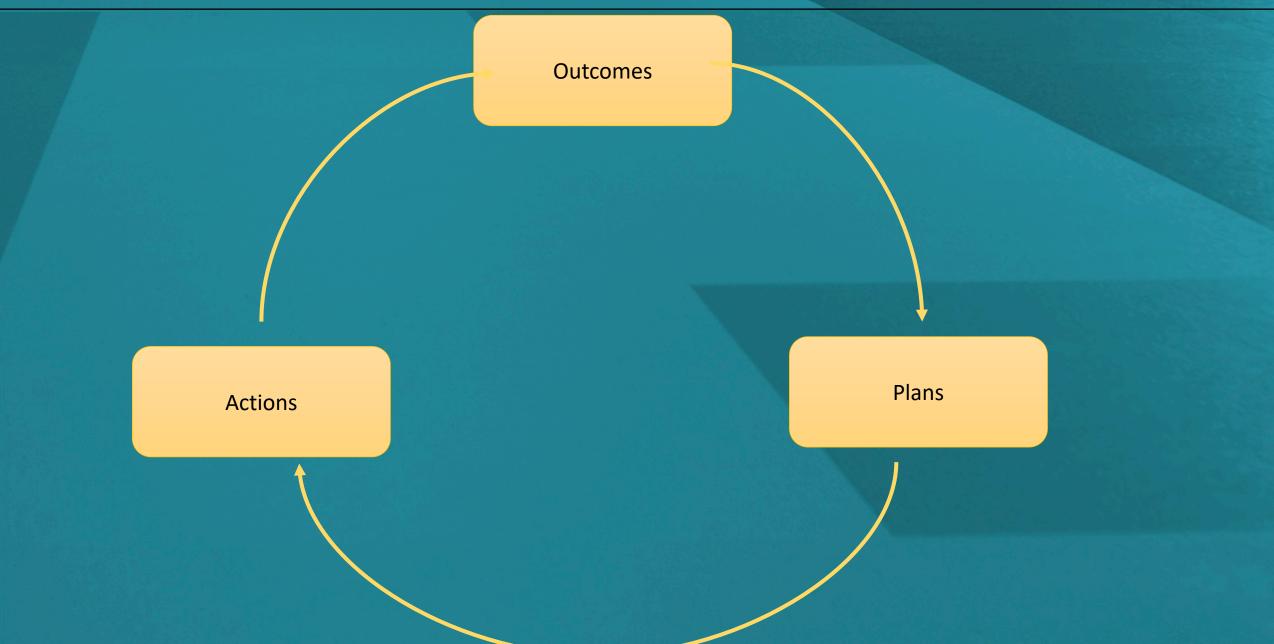




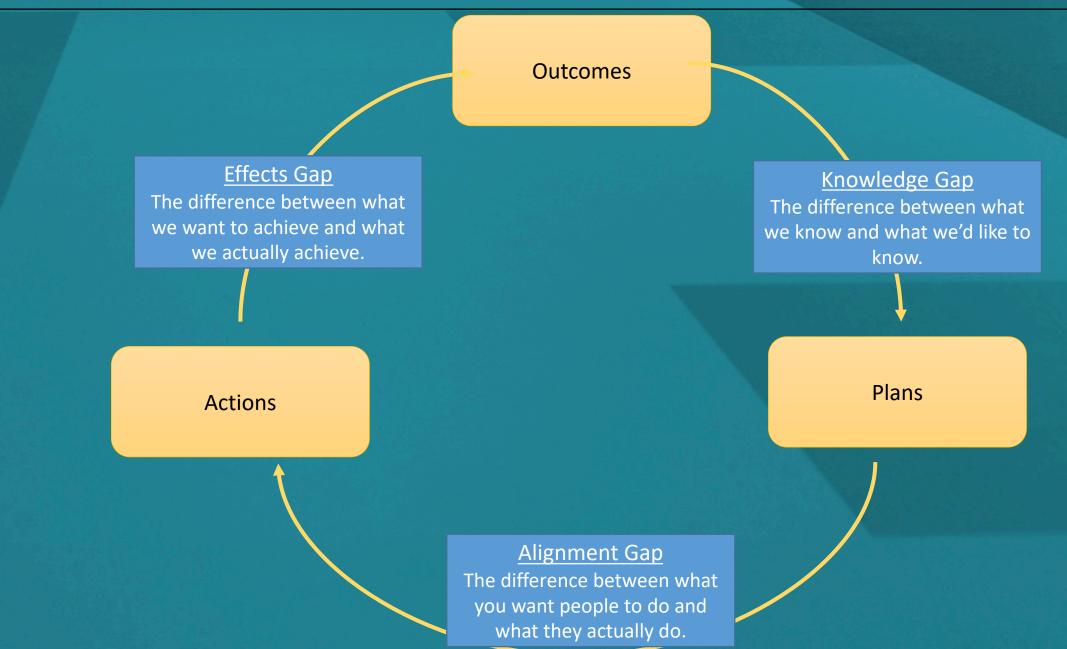






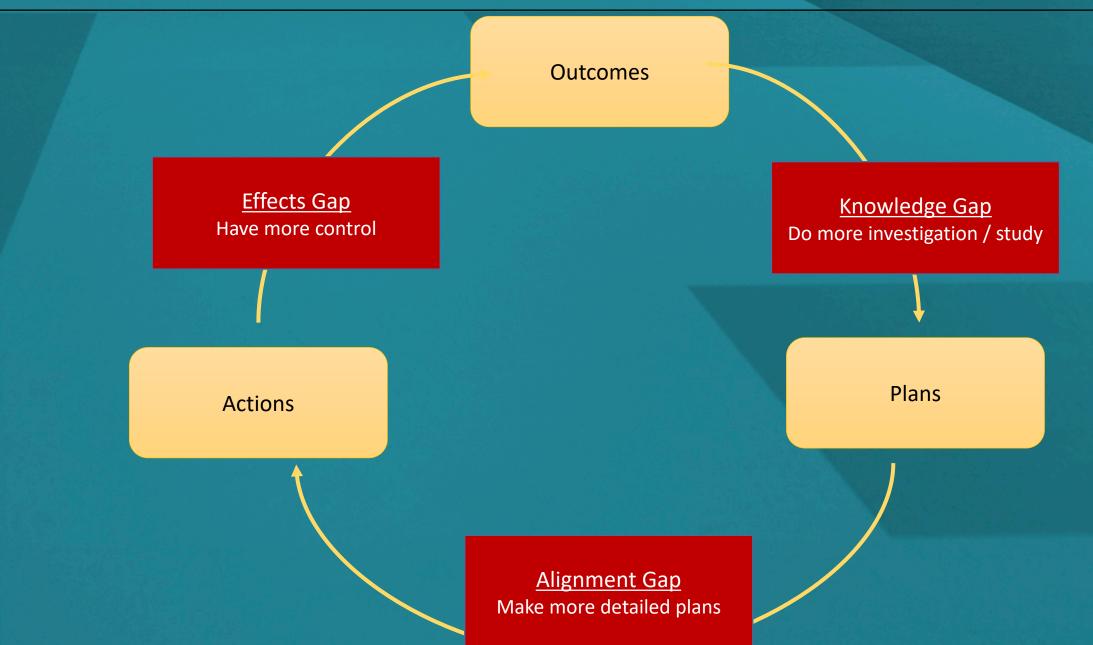




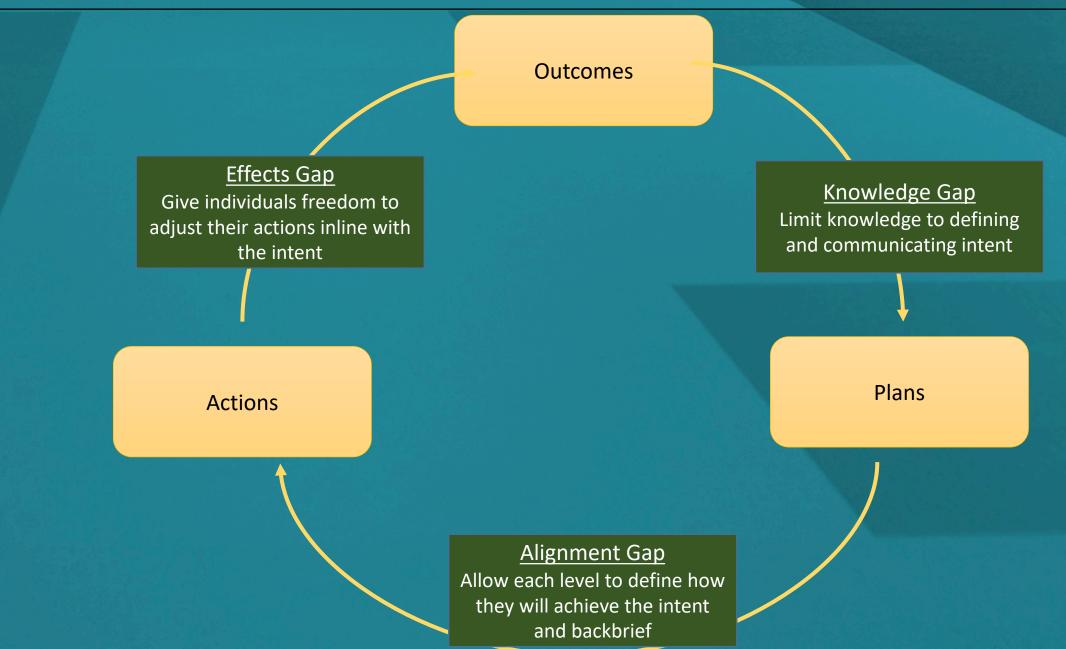




### Tribes and Squads – Art of Action









Strategy Briefs and Back-Briefs

Maintaining Line Management within Squads is better

• Long-Lived, Co-Located Squads are better (Tuckman)



• Just starting, but initial signs are good.

• A way of us being clear about what to expect inter-service, as well as error budgets.

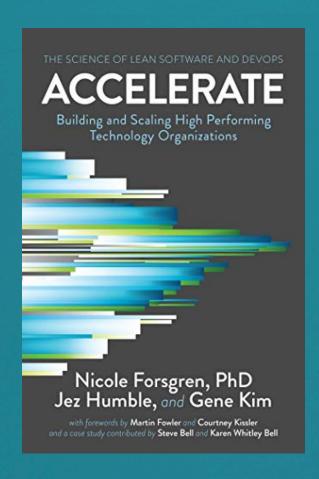
• This taught us so much about our dependencies...





ALL YOUR DEPLOYMENTS ARE INTO PRODUCTION. YOU HAVE NO RISK TO SURVIVE MAKE YOUR TIME. HA. HA. HA.





Based on the statistical analysis of 23,000 data-sets

- Software Delivery Performance Metrics
  - Lead Time To Change
  - Change Frequency
  - Change Failure Rate
  - Mean Time To Recovery



### **PUSH START**





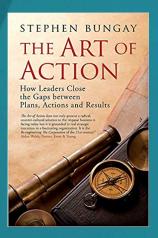
TO MIGRATE A SOURCE CONTROL SYSTEM TAKES MORE THAN JUST GIT ADD -A ...



- 1. Leadership & Buy-In
- 2. Unity of Purpose
- 3. Understand the Technical Landscape
- 4. Make the Migration Simple
- 5. Neutralise Blockers
- 6. Gain & Maintain Support for the Migration
- 7. Operate in Accordance with the Production Standards
- 8. Be Transparent
- 9. Prepare for the Long Term
- 10. Learn & Iterate



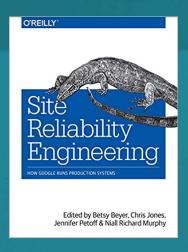




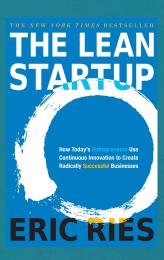
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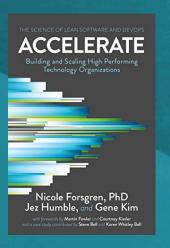
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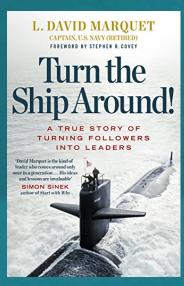
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